



## Program Assessment

Data refreshed nightly

Assessment Method S...

All

Outcom

All

## Student Services - Counseling

SAO	Reporting Year	Conclusion	Data Evaluation
			by an adjunct counselor assigned to career counseling and 59 were done by the trained Career Center employee. This is a decrease compared to 71 appointments for Fall 2016 and 110 in Fall 2017, As long as we have the funds, we will continue to promote and offer this support service to assist students through the career development process.
SAO 2: AB928 SEP	2023 - 2024		This was a pilot to determine with a smaller group how students with a mandated SEP requirement would respond to outreach by type and determine methods of improvement for reaching out to students to schedule appointments, attend those appointments, and complete the CSEP with a counselor. Based on the number of students who did not respond, it was determined that students did not follow up when using text messaging (SignalVine) as a method of communication. Students may have read the text, but did not take any steps to schedule the appointment.
SAO 3 HISTORICAL (SPRING 2023)	2020-2021		<p>Data Evaluation Date: 12/10/2020</p> <p>Data Evaluation: Although only 10% of students made appointments, these appointments were significant. We also received emails back from students stating that they had already transferred or were filing for graduation. In addition to the 142 appointments, 146 drop-in meetings were made from this group. Another 44 students who had made appointments returned for an additional drop-in meeting.</p> <p>- Action Plans Date: 12/10/2020</p> <p>- Action Plans: Given the outcome of the intervention, we will continue email and text outreach in the future. We will send targeted messages to</p>