

From: [Marten, Connie](#)
Subject: PDAC Workshops: Diversity, Equity, Inclusion, & Accessibility
Date: Wednesday, November 9, 2022 10:39:18 AM
Attachments: [image002.png](#)
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DIVERSITY, EQUITY, INCLUSION, & ACCESSIBILITY



Lost in Translation: Cross-Cultural Communication in the Workplace

In education, we encounter a wide range of people with different cultures and norms. Even the most skilled and experienced professional will face new challenges in cross-cultural communication. Cultural differences in communication can lead to misinterpretations that fuel conflict. This interactive workshop will discuss communication methods and behaviors through the lens of different cultural characteristics and give you tips to mitigate those misinterpretations in the joint search of the best working environment for the faculty/staff and the best learning environment for the student.

Facilitator: This session will be delivered Jason Harper. Jason Harper is the founder of Harper Conflict Resolution, LLC. He specializes in Education and Employment mediation utilizing a collaborative approach.

Outcomes: Participants will:

1. Identify and analyze various dimensions of culture including, but not limited to: language, communication styles, customs, values, and worldviews.
2. Evaluate how cultural factors can affect communication and conflict.
3. Demonstrate ways to mitigate behavioral barriers as a result of cross-cultural communication.

Session Date: Wednesday, November 16, 2022

Time: 10 a.m.–11:30 a.m.

Location: Zoom

Please click [here](#) to register via Cornerstone



Winning in the Workplace: Using Conflict Management Skill to Build the Team

Conflict in the workplace is unavoidable. The challenge of conflict lies in how one chooses to deal with it. Concealed, avoided, and ignored conflict will fester and grow into resentment, infighting, and even sabotage. In education, the real loser in that situation is the student. In this training, participants will learn the elements of workplace conflict, the costs of workplace conflict, and steps to maintain conflict management in the workplace.

Facilitator: This session will be delivered Jason Harper. Jason Harper is the founder of Harper Conflict Resolution, LLC. He specializes in Education and Employment mediation utilizing a collaborative approach.

Outcomes: Participants will:

1. Identify the elements of conflict
2. Understand the psychological needs at the center of most workplace conflicts
3. Identify the major rules for conflict management in the office/department

Session Date: Wednesday, December 07, 2022

Time: 10 a.m.–11:30 a.m.

Location: Zoom

Please click [here](#) to register via Cornerstone

I look forward to seeing you at the sessions!
Connie

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