

**Coast Community College District
ADMINISTRATIVE PROCEDURE**

Chapter 5
Student Services

AP 5045 Student Records — Challenging Content and Access Log

References:

Education Code Sections 76222 and 76232;
Title 5 Section 54630;
34 CFR § 99.31;
BP/AP 5040 Student Records, Directory Information, and Student Privacy

This Administrative Procedure is not applicable to grade grievances. Students interested in grade grievances should consult the respective college catalog for information on how to file a petition for a grade grievance review.

Challenging Content

Any student may submit a written request with the College Director of Admissions and Records or Dean of Enrollment Services to correct or remove information recorded in their student records that the student alleges to be:

- 1) inaccurate;
- 2) an unsubstantiated personal conclusion or inference;
- 3) a conclusion or inference outside of the observer's area of competence; or
- 4) not based on the personal observation of a named person with the time and place of the observation noted.

In cases where the record in question is outside of Enrollment Services, e.g., counseling records, medical records, conduct files, the College Director of Admissions and Records or Dean of Enrollment Services shall route the request to the appropriate Dean in the respective division or program.

Within 30 calendar days of receipt of the request, the respective College Director or Dean shall meet with the student and the employee who recorded the information in question, if any, if the employee is presently employed by the District. The respective College Director or Dean shall then sustain or deny the allegations.

If the respective Director or Dean sustains any or all of the allegations, they shall order the correction or removal and destruction of the information. If they deny any or all of the allegations and refuses to order the correction or removal of the information, the student, within 30 calendar days of the refusal, may appeal the decision in writing to the appropriate Vice President.

Within 30 calendar days of receipt of an appeal, the Board, the College President, and College Vice President shall, in closed session with the student and the employee who

recorded the information in question, if the employee is currently employed by the District, determine whether to sustain or deny the allegations. If the Board and College Vice President sustain any or all of the allegations, the Board shall order the Chancellor or designee, to immediately correct or remove and destroy the information. The decision of the Board and College Vice President shall be final and shall be in writing.

If the final decision is unfavorable to the student, the student shall have the right to submit a written statement of their objections to the information. This statement shall become a part of the student's record until the information objected to is corrected or removed.

Whenever there is included in any student record information concerning any disciplinary action, the student shall be allowed to include in such record a written statement or response concerning the disciplinary action.

Whenever there is included in any student record information concerning any disciplinary action in connection with any alleged sexual assault or physical abuse, or threat of sexual assault, or any conduct that threatens the health and safety of the alleged victim, the alleged victim of that sexual assault or physical abuse shall be informed within three days of the results of the disciplinary action and the results of any appeal. The alleged victim shall keep the results of that disciplinary action and appeal confidential.

Access Log

A log or record shall be maintained for each student's record that lists all persons, agencies, or organizations requesting or receiving information from the record and their legitimate interests. The listing need not include any of the following:

- Students seeking access to their own records;
- Parties to whom directory information is released;
- Parties for whom written consent has been executed by the student;
- Officials or employees having a legitimate educational interest.

The log or record shall be open to inspection only by the student, the Chancellor, Vice Chancellor Educational Services and Technology, College President, College Vice Presidents, and to the Comptroller General of the United States, the Secretary of Education, an administrative head of an education agency, and state and federal educational authorities as a means of auditing the operation of the system.

Ratified October 18, 2016

Ratified November 16, 2022