

ADMISSIONS & AID▼

ACADEMICS▼

STUDENT SERVICES▼

QUICK LINKS▼

REQUEST INFO



Golden West College and its employees make every effort to serve students and non-students courteously and efficiently, including acting in accordance with college policies and state and federal laws. Individuals dissatisfied with a campus policy or the conduct of a college employee can bring a complaint, a written or verbal notice of dissatisfaction, to the attention of the appropriate faculty, staff, or administrator at any time. If a problem is identified, applicable remedies will be put in place as soon as possible. Before filing a complaint, individuals should make every effort to resolve their dissatisfaction informally with the college personnel immediately involved. If addressing an issue informally does not lead to satisfactory resolution, the individual may register a complaint with the appropriate supervisor or administrator. If, after contacting the appropriate supervisor or administrator, you are not satisfied with the outcome you may contact that person's supervisor/administrator. Service complaints escalating to this level should be submitted in writing so that the appropriate administrator can investigate your complaint and respond.

Complaints are handled through the Office of the Dean of Students located on the 3rd floor of the LRC (Learning Resources Center). **Dr. Carla Martinez, Dean of Students**

### COMPLAINT FORM

Grade Grievance	+
Discrimination Complaints	+
Sexual Misconduct	+
Off-Campus Resources for Complaints	+
Online Students Living Outside California	+